



HOW TO BECOME A NIBE VIP INSTALLER

To become a NIBE VIP Installer and featured on our website, you must meet the following criteria:

- Attended the NIBE Ground Source and Air Source Foundation courses and the NIBE Intermediate course
- Installed at least 1 NIBE Heat Pump
- Signed the NIBE Codes of Practice
- Be an MCS registered company

The Benefits to being a NIBE VIP Installer are as follows:

- Listed on the NIBE Website
- Able to offer a 7 year extended guarantee
- Access to VIP Installer login on the NIBE Website
- Continual Lead Generators
- Access to NIBE marketing materials
- Access to NIBE DIM sizing software
- Access to Advanced NIBE training courses
- Telephone fast tracking

TERMS AND CONDITIONS:

Training courses are chargeable as indicated and are subject to change.

- Upon receiving full payment the candidates place will be guaranteed.
- Payment methods accepted are credit/debit cards and bank transfers.
- The fee is non refundable in case of non attendance.
- The minimum notice period for cancellations is 7 days.
- Written confirmation will be sent within 7 days of receipt of payment providing that the correct course pre-requisite criteria has been met.
- A VAT receipt will be sent to you on receipt of payment.
- NIBE reserve the right to require a minimum number of candidates to attend any training course and to cancel any booking where that minimum number cannot be met.
- A candidates training can be cancelled by NIBE if the course fee is not paid in full prior to the training date. NIBE reserve the right to withdraw any candidate from the course where NIBE is not reasonably satisfied by the candidates compliance with and competency for, NIBE's health and safety procedures where applicable to the course, relevant products and components handled as part of the training.
- NIBE reserve the right to cancel or postpone courses in the event of circumstances beyond its reasonable control. In such circumstances, NIBE will give as much notice as feasibly possible: An alternative training date will be given or a full refund.



We always strive to maximize the outcome of every product carrying the NIBE name while focusing on the system as a whole through connectivity. This way, we can offer a wide range of smart and highly efficient products that can cool, heat, ventilate and supply customers' homes with hot water. By harvesting power from nature, we can create the perfect indoor climate, with minimal impact on the environment. To us, that's what really matters.

It's in our nature.

NIBE ENERGY SYSTEMS LIMITED

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IT'S
IN OUR
NATURE



NIBE Training Programme

UK M11599 Training Leaflet 2019
Subject to printing errors and changes. ©NIBE 2019



NIBE Training Programme

COURSE NAME	FOUNDATION COURSES				INTERMEDIATE COURSES	BPEC Courses	
New Product division	Ground Source Heat Pump Course Only	Air Source Heat Pump Course only	Exhaust Air Heat Pump Course only	Exhaust Air Service and Maintenance Course	Day 1: Ground Source Heat Pumps Day 2: Air Source Heat Pumps	BPEC Heat Pump Systems Course	BPEC Domestic Ventilation Course
Duration	1-Day	1-Day	1-Day	1-Day	2-Day	3-Day	2-Day
Who Aimed At	Installers Only	Installers Only	Installers Only	Service & maintenance engineers or Installation engineers	Installers Only	Installers Only	Installers Only
Course Content	Introduction, Theory of Heat Pumps, Filling loop, Ground Loop, Benchmark, Servicing, Pre-commissioning, Adjusting, Docking Options, Sizing and quoting	Introduction, Theory of Heat Pumps, Benchmark, Servicing, Pre-commissioning, Adjusting, Docking Options, Sizing and quoting	Introduction, Theory of Heat Pumps, Benchmark, Servicing, Ventilation, Ducting, Pre-commissioning, Adjusting, Docking Options, Sizing and quoting	Advanced understanding of the unit operation, air flow requirements, maintenance and servicing, fault finding.	Theory of Air source and Ground Source Heat Pumps, Range of NIBE Units and Components, Heat Curve Design, Advanced Commissioning and Adjusting, Servicing, Cooling, Advanced Docking Options, Basic Fault Finding	Heat pumps in context, How a Heat pump works – principles and components, Insulation, heat losses and the effect of heating system design, Domestic hot water, buffer tanks and solar coils, Ground heat exchangers, Health and Safety, Heat pump installation, Maintenance and fault finding, Plus an appendix containing reference charts for ground heat exchanger design.	Domestic ventilation in context, Airflow requirements and calculations, Health and safety, Installation, inspection, testing commissioning and provision of information.
Trainer	Technical team	Technical Team	Technical Team	Technical Team	Technical Team	Technical Team	Technical Team
Location	Chesterfield, South Lanarkshire, Bristol	Chesterfield, South Lanarkshire, Bristol	Chesterfield, South Lanarkshire, Bristol	Chesterfield	Chesterfield, South Lanarkshire, Bristol	Chesterfield	Chesterfield
Qualifications Required to Attend	Unvented Cylinder Certification	Unvented Cylinder Certification	Unvented Cylinder Certification	Hot water unvented cylinder	Must have attended both the Ground Source NIBE Foundation Course and the Air Source NIBE Foundation Course, Certificate in Energy Efficiency for Domestic Heating, City and Guilds Level 2 Plumbing or equivalent, unvented Hot Water Certification, and provide proof of the following insurances- Public Liability, Employers Liability, Professional Indemnity	Trainees should have a minimum NVQ Level 2/3 qualification in plumbing or conventional heating engineering, or a demonstrable a number of years of relevant experience, plus Water Regulations/ Byelaws and Energy Efficiency certificates.	Trainees should hold a formal craft qualification e.g. N/SVQ 2/3 in Electrical, Plumbing, Heating or Heating and Ventilation and have a working knowledge of the construction of dwellings.
Costs	£98.00 Per Person (Ex VAT) + Free Commissioning	£98.00 Per Person (Ex VAT) + Free Commissioning	£98.00 Per Person (Ex VAT)	£98 Per Person (Ex VAT)	£175.00 Per Person (Ex VAT)	£360 Per Person (Inc VAT)	£345 Per Person (Inc VAT)