

Quality Policy

In a successful company, there can be no compromise on matters relating to profitability, quality, sustainable development and social responsibility. It is important that we all, whatever our role in the company, are familiar with our Quality Policy.

Our customers should feel confident in us

- The fundamental principle is that our customers should feel confident in us and our products at all times. We therefore emphasise the importance of quality and delivery as an integral part of the company's culture and business.
- Quality assurance is an essential platform for our future growth and a key reason why customers choose our products and services.
- Our products and operations will meet the required standards and, where possible, we will exceed customer expectations.
- We will regularly evaluate and document how the market and individual customers perceive the quality of our products and services. We will respond immediately to the findings of the evaluations.

We aim for zero defects

- Quality-related aspects will be based on the "zero defects" principle at every stage of our processes.
- The purpose of our development activities will be to create robust and reliable products that match customer expectations in the right way and can be produced according to the "zero defects" principle.
- The "zero defects" principle will be integrated into purchasing, production, distribution and service.

We focus on continuous improvement

- Our employees will receive training in quality-related issues and should engage actively and responsibly in the work of implementing continuous improvement.
- After measures to protect people and the environment, the highest priority is given to quality-related issues when a fault or defect is discovered or when there is a risk of a fault or defect occurring.
- We will work systematically to create an efficient and well-managed business.
- Our operations will have ISO 9001 certification or an equivalent quality management system.

We expect high standards of our suppliers

- The quality standards for products and services that we purchase or outsource to subcontractors must meet the standards that we impose on ourselves.
- The supplier's quality management system will be evaluated before a contract is signed. We will clearly state our quality standards and regularly assess the supplier's compliance with these standards.